Edward E. Bradley

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Professional Summary

Information Technology Manager with extensive experience leading enterprise IT operations, specializing in the direct mail marketing sector. Proven track record of managing large-scale infrastructure projects, developing custom solutions, and ensuring security and compliance. Trusted to guide IT through acquisitions, corporate transitions, and multi-site operations. Contributed to HITRUST certification initiatives. Committed to continuous learning and professional development through ongoing coursework in Computer Networking, Operating Systems, Application development, Data Security, Leadership, and Team Management. Open to hybrid and remote work opportunities.

Technical Skills

Infrastructure & Platforms: Windows Server 2019/2022 (AD, DNS, DHCP, GPO, RDS/RDP), Linux, VMware, macOS, vSphere/ESXi, Hyper-V, Azure, AWS, Cisco Meraki, Fortinet FortiGate, Veeam Backup & Replication, IBM z/VM & z/VSE.

Mailing & Postal: BCC (Presort, Architect, DAT-Mail); USPS Full-Service & Seamless Acceptance compliance management. USPS Business Customer Gateway account administrator.

Security & Monitoring: NinjaOne (RMM), SentinelOne (EDR), AlienVault/LevelBlue (SIEM), NetBox (documentation), AutoElevate (PAM), Entra ID SSO and MFA, NetBird Zero Trust VPN.

Software Development & Automation: Python (Django, Flask), .NET (C#, VB.NET), SQL (Microsoft SQL Server, PostgreSQL), PowerShell, Docker, Git/GitHub, HTML/CSS/JavaScript, VBA (MS Access)

Professional Experience

Executive Mailing Service, Inc (EMS) → Marketing.com (JAL Equity)
IT Manager / Corporate IT Operations & Security | Palos Hills, IL | 1998 – Aug. 2025

Retained as IT Manager through acquisition and reorganization when Executive Mailing Service, Inc. was acquired out of bankruptcy by JAL Equity (DBA Marketing.com) on April 26, 2024. Company rebranded as Executive Mailing Services, LLC, operating until March 31, 2025. Transitioned into the Marketing.com Corporate IT Team, responsible for multi-site IT operations and security at facilities in Milwaukee, WI; Fond du Lac, WI; and Jonesboro, AR. Position ended on August 19, 2025, due to corporate downsizing and revenue losses.

- Directed enterprise IT infrastructure and security projects across multiple sites, ensuring alignment with corporate standards and compliance requirements.

- **Oversaw 2022–2024 Executive Mailing Service network modernization project:** completely rewired the 250,000-sq-ft facility, including a high-speed fiber optic backbone. Deployed new MDF, IDFs, switches, firewalls, APs and servers. Built out a new Active Directory Domain and Azure/M365 tenant.

- **Implemented Cloud-based enterprise cybersecurity:** NinjaOne (RMM), SentinelOne (EDR), AlienVault/LevelBlue (SIEM), NetBox (documentation), AutoElevate (PAM), Entra ID SSO and MFA, NetBird Zero Trust VPN.

- Developed and deployed a central IP address and Domain Name Threat Feed database and Web API, in AWS, for the fleet of FortiGate Firewalls deployed at Marketing.com locations.

- Partnered with Corporate IT to facilitate HITRUST Certification for Executive Mailing Service, aligning policies, procedures, and controls to meet compliance requirements.

- **Developed custom systems:** Designed, developed, and deployed the Executive Mailing Service Commingled Mail Sorting Postal documentation and reconciliation database system. Built Executive Mailing Service's PLC-driven electronic shop-floor data collection and production bonus system (**OneTrack**), reducing clerical time ~90%. Designed, developed, and supported multiple Data Processing workflow automation applications at EMS.

- Designed and deployed the Executive Mailing Service high-speed production printing infrastructure (supporting PrintSoft PReS, GMC Inspire, & Ricoh Process Director).

Earlier Roles at Executive Mailing Service

Held positions including IT Project Manager, Programming & Data Processing Manager, and Senior Imaging Programmer. Responsibilities included building new networking implementations, IBM mainframe data processing, and managing application development projects.

Phoenix Data Processing, Westmont, IL

Application Programmer / Variable Data Imaging Programmer

Developed and maintained in-house mainframe COBOL/Assembler data processing utilities. Created custom laser (Siemens/Océ), Impact (StorageTek), and inkjet (Kodak/Scitex) direct mail variable data imaging scripts.

Jetson Midwest, Bridgeview, IL

Imaging Programmer

Developed and maintained custom high-speed Inkjet (Kodak/Scitex) Direct Mail Variable Data imaging scripts and programs.

Education & Professional Development

Bachelor of Science in Computer Science, Northern Illinois University, DeKalb, IL

Ongoing professional development through online courses in Computer Networking, Operating Systems, Programming, Data Security, Leadership, and Team Management.